

Club Membership/Basic Service Package (BSP)

Effective April 1, 2023 – March 31, 2024

1. Members of the club shall have access to facilities of the club seven days a week.
2. The Club will be operated by a designated full time on-site general manager, appointed on terms decided by the Club and supported by the Condo, to oversee all areas of service and liaise directly with an appointee of the corporation.
3. The employees of the Club will:
 - a) Monitor fire, security and emergency call systems with personnel who have emergency training and are able to respond to emergency calls twenty-four (24) hours daily in compliance with corporation approved emergency plans.
 - b) Provide health and wellness centre services including but not limited to:
 - i. Co-ordination of community health services and resources.
 - ii. Nutritional and medication counselling
 - iii. Education and consultation for a variety of health matters, including monthly blood pressure and weight monitoring clinics.
 - iv. Co-ordination and scheduling of in-suite personal assistance and care provided by employees and/or agents of the Club.
 - v. Prescription drug ordering with the preferred Pharmacy under contract with The Club.
 - vi. Maintain a medical summary report with emergency contact information, as requested and/or authorized by individual unit owners.
 - vii. Homeowners - Occupants assessed with a contagious condition by Wellness Staff or the Club Manager will receive suite delivery for meals ordered from the Hearthstone Club for the duration of this condition.
 - viii. Respond to emergency medical-related calls initiated via the emergency call system which requires calling an ambulance (does not include individual healthcare treatments, medical supplies, or repetitive incidents of the same nature).
4. Schedule cultural, educational, recreational, exercise and, social programs and arrange activities for which an additional charge may be made.

Monthly Fee
\$1,399.70*
Per Unit
(\$1,581.66 incl. HST)
No 2nd Occupant
Fee

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by the Lake

5. Provide transportation in designated vehicle a minimum of two weekly outings to local shopping areas, weather permitting. Additional fees for admission and incidental charges may apply for group outings, such as excursions, theatre trips and attractions.
6. In-suite basic cleaning services* of one (1) hour per month to be used for:
 - i. Dusting and Vacuuming
 - ii. Garbage and recycling removal
 - iii. Bathroom and kitchen cleaning
7. Make home handyman services available for in-suite repairs. Labour in excess of 15 minutes and all supplies to be charged as an individual service at posted rates.
8. Provide daily lunch and dinner services in the Hearthstone Club dining facilities. Coffee and tea in the Club Lounge daily from 9-11am and 2-4pm.
 - a) An amount of \$236.77 (inclusive of 13% HST) of the monthly Club Fee will be credited to each unit.
 - b) The above fee will be paid monthly in advance and may be applied toward food and beverage in the Club dining facilities or for catered meals (excluding meal delivery, bake-sales, raw food or food prepared outside of the Club kitchen). Residents who are in hospital for extended stay of 4 weeks or more will receive a Club Card credit of \$80.00 per month.
9. The Pig & Whistle to be made available to club members rent free for private use. A charge may be made for set-up and maintenance. The facility may be made available to the public if not in use by Club members.

**The above services as set out in the Condominium Services Agreement are subject to applicable taxes
April 1, 2023 – March 31, 2024*

Hearthstone by the Lake Additional A la Carte Services*

Prices take effect April 1, 2023. Apply 1.5% premium for all Statutory holidays.

Department	¼ Hour	Hourly	Daily
3 rd Party Services <ul style="list-style-type: none"> • Hearing Specialist • Denturist • Dental Hygienist • Foot Care Nurse • Physio Therapist • Reflexologist • Esthetician • Massage Therapist • Rekhi Therapist • Hair Stylist • In-Suite Lab Services 	Prices set by Service Providers and vary by service or treatment		
Companion Care	\$10.00*	\$36.00* - \$40.00	
Computer Lessons and Administrative Services++	\$10.00	\$40.00	
Personal Care Service^ (dressing, personal hygiene, incontinence assistance, meal prep, bathing)	\$10.00*	\$40.00	
Housekeeping Service^ (supplies included)	\$9.00*	\$36.00	
Homemaking Service^ (bed-making, light meal prep, "chores", companionship)	\$10.00	\$40.00	
Personal Laundry^ Strip bed & remake, sort, wash & fold garments (max 2 loads)	\$65.00 single visit (wash & fold: 2 loads 1.5 hrs./visit)	\$130.00* biweekly service	
Private Transportation with Escort^ (\$0.58 km charge outside Burlington/Oakville on demand = less than 24-hours' notice)	\$10.00	Prebooked or On demand \$40.00	
Nursing Care++ (by registered staff^) <ul style="list-style-type: none"> • Medication Administration (By Physicians' Order ordered through preferred Pharmacy) 			Monthly \$525.00
Nursing Care++ <ul style="list-style-type: none"> • Simple dressings • Oxygen tank management, catheter care • Blood Pressure and Blood Sugar testing 	\$16.25		

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Handyman Service++	\$18.00	\$60.00	
Upholstery Cleaning	NA	Prices vary	
Carpet Clean/Hard Wood Steam Clean (dependent on square footage)	NA	\$60.00+	
Corkage Fee (Bring your own wine) Ω	\$5.00		
Room Service Meal Delivery <i>by dining staff</i> Ω	\$7.50		
Meal Plan A – Lunch Ω <ul style="list-style-type: none"> Nutritious lunch meal (feature of the day or equivalent substitute, plus soup or salad of the day, coffee/tea) served daily in the Club dining room between the hours of 12:00pm – 2pm. <i>Meal plan does not include beverage, dessert, guest charges or room delivery.</i>		\$450.00* Per single occupant	
Meal Plan B – Dinner Ω <ul style="list-style-type: none"> Nutritious dinner meal (feature of the day or equivalent substitute with a roll, plus soup or salad of the day, coffee/tea) served daily in the Club dining room between the hours of 5:00pm – 7:30pm. <i>Meal plan does not include beverage, dessert, guest charges or room delivery.</i>		\$850.00* Per single occupant	
Meal Plan C – Lunch & Dinner Ω <ul style="list-style-type: none"> Nutritious lunch & dinner meal (feature of the day or equivalent substitute with a roll, plus soup or salad of the day, coffee/tea) served daily in the Club dining room between the hours of 12:00pm – 2pm Lunch 5:00pm – 7:30pm Dinner <i>Meal plan does not include beverage, dessert, guest charges, or room delivery.</i>		\$1,155.00 Per single occupant	

(A la carte services offered to members of the Hearthstone Club as Additional Services pursuant to the Condominium Services Agreement). Services and Prices (applicable taxes not included) in effect April 2023 and subject to change.

Minimum one hour will be charged for *missed* appointments (not cancelled).

*Minimum fee charged only with signed service agreement, 1.5X hourly fee for statutory holidays.

^Service may be covered through private extended health insurance or Veterans Affairs (DVA).

++Fee includes labour – parts & supplies extra. Emergency Calls do not apply.

Ω Meal Credit does not apply.